PRIVACY POLICY FOR HEALTHSAFE

Effective Date: July 26, 2025
Last Updated: August 6, 2026

1. Overview

HealthSafe ("HealthSafe," "we," "our," or "the App") is a mobile application designed to help users organize and access healthcare-related information and documents, including doctor information, prescriptions, insurance policies, healthcare IDs, medical records, and agent details.

Most user-entered content is stored locally on your device. We are committed to transparency and to protecting your privacy.

---

2. Information We Process

A. Information Stored Locally on Your Device

HealthSafe is designed so that most personal information you enter remains on your device (local storage), such as:

- Doctor information (name, phone number, address, email, labels)
- Prescription entries and medication logs
- Healthcare ID images and medical documents
- Insurance policy documents and agent contact details
- Security preferences (PIN and biometric settings)

We do not operate a general cloud database for this local profile content.

B. Optional Analytics (Opt-In Only)

HealthSafe offers optional analytics that are off by default unless you explicitly enable them (where required by your configuration and local law). If enabled, we use Firebase Analytics to collect app usage telemetry.

This telemetry is designed to be limited and may include:

- App interaction events (for example: adding/removing a prescription, selecting a medication suggestion, using coupon search features)
- General region signals (for example: country and, for U.S. users, state code)
- App/device technical metadata generated by Firebase Analytics (such as app instance identifiers and event timestamps)

When users interact with the embedded RxGo coupon search feature, HealthSafe may also log limited event telemetry to our backend and Cloud Firestore, including:

- Widget landing events
- Search terms entered
- Confirmed medication selections
- Context fields such as affiliate code, country/state signal, and pseudonymous app/user identifier

HealthSafe does **not** intentionally retain raw IP addresses or full user-agent strings in these RxGo telemetry logs.

We do not intentionally send precise street address data, exact GPS coordinates, uploaded medical document contents, or free-form medical notes through analytics events.

Important: Analytics data should be treated as pseudonymous telemetry, not guaranteed anonymous data. When optional analytics is disabled, HealthSafe is designed to block custom analytics events; however, limited technical events may still be generated by underlying platform or service infrastructure.

HealthSafe may use data for tracking as defined by Apple App Store policies when users grant permission.

---

3. How We Use Information

We use information to:

- Provide core app functionality on your device
- Maintain security features (PIN/biometric access controls)

- Understand feature reliability and usage trends (if analytics is enabled)
- Improve healthcare utility features (for example, coupon widget performance and general regional demand patterns)
- **Share or license aggregated, pseudonymous, or state-level datasets with third-party research entities or partners for analytical and market research purposes.**

---

4. Legal Bases (Where Applicable, Including EEA/UK)

If you are in a jurisdiction requiring a legal basis (such as the EEA/UK), we rely on:

- Consent for optional analytics
- Legitimate interests (or equivalent basis) for essential app security and basic app operations performed locally on device

You may withdraw analytics consent at any time in the app settings (Security tab). Withdrawal does not affect processing already performed before withdrawal.

---

5. Sharing and Disclosure

We may share limited data with service providers that help us operate the app, such as:

- Google Firebase Analytics (analytics processing)
- RxGo widget provider when you use embedded coupon search functionality

For RxGo-related functionality, requests may pass through HealthSafe backend services before being sent to RxGo APIs. Only minimum fields needed for coupon lookup functionality, reliability monitoring, and aggregate analytics are shared. These providers process data under their own terms and privacy policies. We encourage you to review their policies before use.

We may also share, license, or otherwise disclose aggregated, de-identified, or state-level usage data (such as prescription trends and doctor specialties by U.S. state) to third-party research partners or data buyers as outlined in this policy.

We may also disclose information if required by law, legal process, or to protect rights, safety, and security.

---

6. Third-Party Services and External Links

HealthSafe may open or embed third-party services (for example, maps or coupon search widgets). Your interactions with those services are governed by the third party's own terms and privacy policy, not solely by this Policy.

---

7. Data Retention

- Local app data remains on your device until you edit or delete it, or uninstall the app.
- Analytics data (if enabled) is retained according to Firebase settings and policies, as configured by HealthSafe from time to time.
- RxGo telemetry event logs stored in Cloud Firestore are retained for a limited period (for example, up to 24 months) and are periodically deleted or de-identified.

---

8. Security

HealthSafe uses reasonable safeguards designed for mobile environments, including:

- Device-local storage protections/sandboxing
- PIN handling via Expo SecureStore
- Biometric gating via Expo Local Authentication (when enabled)

No method of storage or transmission is 100% secure, but we work to reduce risk through technical and organizational controls.

---

9. Children’s Privacy

HealthSafe is not intended for children under 13 (or higher age where required by local law). We do not knowingly collect personal information from children through analytics onboarding flows. If you believe a child provided personal information, contact us and we will review and take appropriate action.

---

10. Your Choices and Rights

Depending on your location, you may have rights to access, delete, correct, or restrict certain data processing.

In-app controls include:

- Delete individual records
- Emergency wipe of local app data
- Toggle analytics collection on/off (Security tab)

To make a privacy request, contact us at the email below. When possible, include your app/user identifier so we can locate or delete related telemetry records.

---

11. International Users

HealthSafe may be used outside the United States. If analytics is enabled, analytics data may be processed in countries other than your own, including where service providers operate infrastructure. We use available contractual and technical measures appropriate to applicable law.

---

12. HIPAA Notice

HealthSafe is a consumer application. Unless explicitly stated otherwise in a separate written agreement, HealthSafe is not acting as a HIPAA-covered entity or business associate for consumer use of the app.

13. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect legal, technical, or product changes. We will update the “Last Updated” date above. Continued use of the App after an update means you acknowledge the revised policy.

---

14. Contact Us

If you have privacy questions or requests, contact:

📧 khampton2285@gmail.com